



Status of Lessons Learned from Japan Response

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Issue Identification & Resolution

- Participants in the NA-42 AAR process identified four major areas for improvement:
 - *Issue No. 1: Human Capital Needs*
 - *Challenge:* Field and home teams make-up and depth stretched to meet technical and incident management support requirements
 - *Implemented Solution:* Tiered and specialized formalized training; creation of new positions
 - *Issue No. 2: Task and Information Management Issues*
 - *Challenge:* Operational tempo, data volume, number of



Issue Identification & Resolution

response nodes and RFIs overwhelmed SOPs

- *Implemented Solution:* Evaluating and revising policies, plans and procedures ,and making upgrades to software, hardware and technology tools
- *Issue No. 3: Internal DOE/NNSA Direction and Coordination*
 - *Challenge:* Conflicting messages and less than optimal situational awareness
 - *Implemented Solution:* “One NNSA” initiative underway
- *Issue No. 4: External DOE/NNSA Coordination*
 - *Challenge:* Lack of scenario-specific policy
 - *Implemented Solution:* Reachback, Outreach, Information Sharing, International Cooperation, and Stakeholder Collaboration